OVERVIEW AND SCRUTINY WORK PROGRAMME 2022 - 2023

Scrutiny/Reviews						
	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
Lifeline and Telecare Service	2021-22	Feb 2021		John Turnbull	A Task Group meeting was held on 10 February 2021 at which the Corporate Director (Operations) presented a report detailing a recent review of the Lifeline and Telecare Service. Members supported the need to implement a robust marketing strategy and raised a number of options for further efficiencies. The Supported Housing and Improvement Manager will report back to Overview & Scrutiny Committee (Internal) in around 12 months, following implementation of the Action Plan.	To review the sustainability of the Lifeline Service.
Review of Community Offices	2020-22	Dec 2020		Sian Moore	A Task Group Meeting was held on 2 December 2020 with Scrutiny's views sought on the direction of the review.	A Task Group Meeting was held on 2 December 2020 with Scrutiny's views sought on the direction of the review.

			A further meeting was held on 21 April 2021 when the requested information was presented.
			Members visited the Community Offices in Colburn, Hawes, Leyburn and Reeth over a two-week period in August. A Task Group meeting is to be arranged with Officers to discuss the observations from the visits.

Task Group/Review Group Meetings					
Subject	Date	Officer/Service Area			
Visit to Allerton Waste Recovery Park					
Immediate Disaster Relief Fund		Callum McKeon			
Sheltered Housing Charges		Colin Dales, John Turnbull			

Formal Committee Meeting						
Date	Topics	Who	Outcome	Comment		
16 Jun 2022	Tenants' Panel Update	Susie Eales	That the update be noted and the Tenants' Panel be thanked for their work.	To provide an update on the work of the Tenants' Panel.		
16 Jun 2022	Council Tax Arrears	Brian Bottle	That the information be noted and the Revenue, Benefits and Customer Services Manager be thanked.	To provide an update on the level of council tax arrears, how we compare with other authorities and the process followed when residents fall into arrears.		
16 Jun 2022	Performance Monitoring Briefings - Quarter 4 2021/22		The item was not considered as the information was not available for the meeting.	To give an update on attendance at the Quarter 4 2021/22 Performance Briefings.		
16 Jun 2022	Task Group Update and Work Programme 2022/23	Katie Cullum	That the Task Group update and 2022-2023 work programme be noted.	To provide an update on Task Groups held since the committee's last meeting and to present the up to date work programme for 2022/23.		
15 Sep 2022	Performance Monitoring Briefings - Quarter 1 2022/23		Meeting postponed due to the national period of mourning. The item will be considered as part of the Performance Monitoring Briefings - Quarter 2 2022/23 update on 24 November 2022.	To give an update on attendance at Quarter 1 2022/23 Performance Briefings.		
15 Sep 2022	Task Group Update and Work Programme 2022/23	Katie Cullum	Meeting postponed due to the national period of mourning. The item will be considered as part of the Task Group and Work Programme 2022/23 update on 24 November 2022.	To provide an update on Task Groups held since the committee's last meeting and present the up to date work programme for 2022/23.		
24 Nov 2022	Tenants' Panel Update			To provide an update on the work of the Tenants' Panel.		
24 Nov 2022	Performance			To give an update on attendance at		

	Monitoring Briefings - Quarter 2 2022/23		the Quarter 2 2022/23 Performance Briefings.
24 Nov 2022	Task Group Update and Work Programme 2022/23	Katie Cullum	To provide an update on Task Groups held since the committee's last meeting and to present the up to date work programme for 2022/23.
16 Mar 2023	Tenants' Panel Update	Susie Eales	To provide an update on their recent work.
16 Mar 2023	Task Group Update and Work Programme 2022/23	Katie Cullum	To provide an update on Task Groups held since the committee's last meeting and to present the up to date work programme for 2022/23.
16 Mar 2023	Performance Monitoring Briefings - Quarter 3 2022/23		To provide an update on attendance at the Quarter 3 2022/23 Performance Briefings.

Topic	Who	Outcome	Comments
Questions raised between Committee Meetings	Chairman/Democratic Services Officer	The Chairman/Democratic Services Officer to provide an update on questions raised by Councillors & members of the public between Committee Meetings	If an issue is raised that is not sufficient enough to require a review, then questions can be raised through Democratic Services and answers will be reported back to the next available meeting

Performance						
	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
Briefings 2022/23				Scrutiny Members/	The Chairman/Vice-Chairman are to consider quarterly	The meetings are also an opportunity to
Quarter 1		August 2022		Corporate Directors/ Performance	reports detailing performance against indicators within the Council Plan and Service Plan	identify issues/topics to be included in this workplan.
Quarter 2		October 2022		Office	targets.	·
Quarter 3		January 2023				